

Internet Transit

Hydro One Telecom's Internet transit services provide the Internet connectivity your organization requires, delivering service to your location. Our flexible options provide solutions for:

- Regional carriers
- Enterprises
- Public sector organizations

High-speed, high-bandwidth, competitively priced service

We offer access interfaces starting at 10 Mbps, expandable to 10G, with bandwidth tailored to meet your unique business needs. With our flexible options and pricing, you pay only for the level of service you require.

Diverse options, customized for your business

We provide systems and network design, planning and implementation to ensure that your service is tailor-made to suit your organization's needs. Hydro One Telecom can provide single or multiple Internet upstream options and deliver services to your locations as required. Bandwidth is available in fixed or burstable configurations, with managed customer premises equipment (CPE) options available.

Ontario-wide fibre network with connectivity to points beyond

Hydro One Telecom has an extensive 4,000 kilometre fibre-optic network, which makes it possible for businesses and organizations to link facilities and offices in diverse or remote locations. Because our network is interconnected to North American carriers, we can provide network solutions that go beyond Ontario's borders.

Designed for stability and reliability

With Hydro One Telecom, you benefit from a system designed for stability and reliability and built for maximum resilience. Originally constructed to protect and control Ontario's electricity grid, our fibre network runs above ground on Hydro One's transmission towers and is monitored by Hydro One's award-winning network operation centre.

Superior standards and service excellence

Hydro One Telecom's service level agreements are among the highest in the industry. Our customer satisfaction level is over 90 per cent.

For more information about Hydro One Telecom's Internet transit services and other business solutions, please contact: hotsales@hydroone.com or visit hydroonetelecom.com/business-solutions/.

Internet Transit – Features

Feature	Details
Port speeds/access options	10 Mbps, 100 Mbps, 1000 Mbps (GigE), 10 G, EtherChannel bundling
Internet bandwidth	10 Mbps Access - Up to 10 Mbps, 1 Mbps increments 100 Mbps Access - Up to 100 Mbps, 1 Mbps increments 1000 Mbps Access - Up to 1000 Mbps, 1 Mbps increments 10 G Access, starting at GigE
Backhaul options	Various options available to interconnect your customer premises to our IP network.
Service topologies	Single or Multi-homed upstreams Fixed or Burstable commit rates
Diversity	Physical diversity options available
Features	IP v4 and IP v6 supported IP addresses assigned, or customer provided BGP and Static routing Full routing table addressed Default gateway advertised DDOS mitigation
MTTR (mean time to repair)	4 hours
Core Network Availability	99.99%

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