

Digital Private Line

Hydro One Telecom's Digital Private Line Services can provide dedicated data connections with the speeds, options and interfaces your organization requires. We have the physically diverse fibre network, next generation technology, and unparalleled customer service needed by:

- Carriers
- Financial institutions
- Enterprises with mission critical data

Dedicated, competitively priced data services

Hydro One Telecom Private Line Services can expand your organization's network according to your requirements. Our DWDM network carries your service on a dedicated wavelength, over a wide range of possible access interfaces, including SONET, FICON/FC, and Ethernet.

Fully diverse, low latency service options, customized for your business

We can provide systems and network design, planning and implementation to ensure that your network is tailor-made to suit your business needs. Network access and connectivity are sized with the speed options and interfaces you require, specifically designed to meet your organization's requirements.

Ontario-wide fibre network with connectivity to points beyond

Hydro One Telecom has an extensive 4,000 kilometre fibre-optic network, which makes it possible for businesses and organizations to link facilities and offices in diverse or remote locations. Because our network is interconnected to North American carriers, we can provide network solutions that go beyond Ontario's borders.

Designed for stability and reliability

With Hydro One Telecom, you benefit from a system designed for stability and reliability and built for maximum resilience. Originally constructed to protect and control Ontario's electricity grid, our fibre network runs above ground on Hydro One's transmission towers and is monitored by Hydro One's award-winning network operation centre.

Superior standards and service excellence

Hydro One Telecom's service level agreements are among the highest in the industry. Our customer satisfaction level is over 90 per cent.

For more information about Hydro One Telecom's Digital Private Line services and other business solutions, please contact: hotsales@hydroone.com or visit hydroonetelecom.com/business-solutions/.

Digital Private Line – Features

Interface / Feature	Capacity / Details
Ethernet private line	1G 10G 40G 100G
SONET/SDH	OC-3 OC-12 OC-48 OC-192 OC-768
Fibre channel/FICON	1G 2G 4G 8G 10G
OTN (optical transport network)	OTU1, OTU2, OTU3 and OTU4 available
Routing	Defined path, low latency
Optional protected services	Ring design, single port hand off
Diversity	Physical diversity options available – protected or unprotected services
MTTR (mean time to repair)	4 hours
Core availability	99.99%

For more information about Hydro One Telecom's Digital Private Line services and other business solutions, please contact: hotsales@hydroone.com or visit hydroonetelecom.com/business-solutions/.